



Driven to Explore

Fleetwood Enterprises, Inc.
3051 Myers Street / Riverside, CA 92503-5527
P.O. Box 7638 / Riverside, CA 92513-7638
p: 800.322.8215 / www.fleetwood.com

IMPORTANT RECALL INFORMATION # 40715

August, 2004

Dear Valued Fleetwood Motor Home Customer:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing centers located in Riverside, California and Paxinos, Pennsylvania, has decided that a defect relating to motor vehicle safety exists in certain 2003 and 2004 model year Terra, Fiesta, Flair, Storm, Bounder, Pace Arrow and Southwind Class A motor homes, as well as certain 2003 and 2004 model year Jamboree, Jamboree GT, Tioga and Tioga SL Class C motor homes, manufactured between November 01, 2002 and March 23, 2004.

WHAT IS THE PROBLEM?

On motor homes affected by this recall #40715, the Draw Tite brand hitch receivers manufactured by Cequant Towing Products, Inc., and installed by the subsidiary manufacturing centers of Fleetwood Enterprises, Inc., may be missing one or more welds that would normally exist between the hitch receiver box and the bottom support plate. During use, forces may be applied that could cause the existing welds to break and the hitch receiver box and towed load to separate from the towing vehicle. This can lead to an accident and/or personal injury.

WHAT WILL FLEETWOOD DO?

This repair consists of inspecting your hitch receiver to determine if any of the required welds are missing and replacing the hitch receiver, if necessary, at no cost to you. The inspection and repair could take up to 3.0 hours if hitch receiver replacement is necessary.

WHAT SHOULD YOU DO?

Since this defect affects motor vehicle safety, it is recommended that you immediately contact your selling dealer to make an appointment to have the recall repairs performed on your motor home. The total length of time your motor home will be out of service will depend on the dealer's work schedule at the time of repairs.

If it is necessary for you to operate your motor home before inspection and/or repair, do not tow with or otherwise use your hitch receiver.

WHAT SHOULD YOU DO? continued

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, contact Fleetwood Owner Relations at (800) 322-8216.

When you deliver your motor home for repairs, your dealer will complete a Fleetwood Repair Order. Upon completion of the repair, please sign the Fleetwood Repair Order and fill out the enclosed, self-addressed **Vehicle Information Update Card** and return it to Fleetwood.

If you no longer own this motor home, please take a moment to provide the name and address of the new owner on the enclosed **Vehicle Information Update Card** and return it to Fleetwood. That way we can update our records, and if necessary, notify the new owner using the information you provide.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

**Fleetwood Owner Relations – Recall #40715
P.O. Box 58933
Riverside, California 92517
(800) 509-3418**

If you believe that the dealer and/or Fleetwood Enterprises, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

**Administrator
National Highway Traffic Safety Administration
400 Seventh Street S.W.
Washington, DC 20590**


**Or call the toll-free
Auto Safety Hotline at (888) 327-4236**

Fleetwood Enterprises, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you, but appreciate your prompt assistance in eliminating this potential hazard.

This letter does not constitute an acknowledgment of legal liability.

Sincerely,

FLEETWOOD ENTERPRISES, INC.


**Tina Inkrote
Service Coordinator
Recreation Vehicle Division**